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**BEFORE THE
DIVISION OF MEDICAL QUALITY
MEDICAL BOARD OF CALIFORNIA
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA**

In the Matter of the First Amended and Supplemental)
Accusation Against:)

No. 17-1995-57676

RAJA KAIRALLA SROUR, M.D.)

OAH No. 1999020077

Physician's and Surgeon's Certificate)
No. A30278,)

Respondent.)

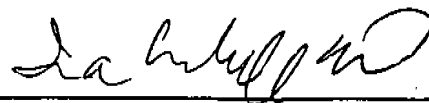
DECISION AND ORDER

The attached Stipulated Settlement and Decision is hereby adopted as the Decision and Order of the Division of Medical Quality, Medical Board of California, Department of Consumer Affairs, State of California.

This Decision shall become effective at 5:00 p.m. on July 7, 2000.

Dated June 7, 2000.

**DIVISION OF MEDICAL QUALITY
MEDICAL BOARD OF CALIFORNIA**



Ira Lubell, M.D., Chair
Panel A

1 BILL LOCKYER, Attorney General
of the State of California
2 ADRIAN K. PANTON, State Bar No. 64459
Deputy Attorney General
3 California Department of Justice
300 South Spring Street, Suite 5212
4 Los Angeles, California 90013-1233
Telephone: (213) 897-6593
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6 Attorneys for Complainant

7
8 **BEFORE THE**
DIVISION OF MEDICAL QUALITY
MEDICAL BOARD OF CALIFORNIA
9 **DEPARTMENT OF CONSUMER AFFAIRS**
10 **STATE OF CALIFORNIA**

11 In the Matter of the First Amended)	Case No. 17-1995-57676
and Supplemental Accusation Against:)	
12)	OAH No. L-1999020077
13 RAJA KAIRALLA SROUR, M.D.)	
9201 Sunset Boulevard, Suite 910)	<u>STIPULATED SETTLEMENT</u>
Los Angeles, CA 90069)	<u>AND DECISION</u>
14)	
Physician's and Surgeon's)	
15 Certificate No. A30278,)	
16 Respondent.)	

17
18
19 In the interest of a prompt and speedy settlement of
20 this matter, consistent with the public interest and the
21 responsibility of the Division of Medical Quality ("Division"),
22 Medical Board of California ("Board"), Department of Consumer
23 Affairs, the parties hereby agree to the following Stipulated
24 Settlement and Decision which will be submitted to the Division
25 for its approval and adoption as the final disposition and
26 resolution of First Amended and Supplemental Accusation No.
27 17-1995-57676. This Stipulated Settlement and Decision also

1 serves as the final disposition and resolution of all complaints
2 filed with the Board, investigations in progress, and complaints
3 which may hereafter be filed with the Board based on allegations
4 similar to those contained in First Amended and Supplemental
5 Accusation No. 17-1995-57676, covering conduct occurring through
6 March 2, 2000, including but not limited to the conduct
7 complained of in Board case numbers 17-1998-85179,
8 17-1999-101893, and 17-2000-106688.

9 PARTIES

10 1. Complainant Ron Joseph is the Executive Director
11 of the Board who brought this action solely in his official
12 capacity and is represented in this matter by Bill Lockyer,
13 Attorney General of the State of California, by Adrian K. Panton,
14 Deputy Attorney General.

15 2. Raja Kairalla Srour, M.D. ("respondent"), is
16 represented in this matter by attorneys Frank Albino, whose
17 address is PARKER, MILLIKEN, CLARK, O'HARA & SAMUELIAN, a
18 Professional Corporation, 333 South Hope Street, 27th Floor, Los
19 Angeles, California 90071-1488, and Peter R. Osinoff, whose
20 address is BONNE, BRIDGES, MUELLER, O'KEEFE & NICHOLS, a
21 Professional Corporation, 3699 Wilshire Boulevard, 10th Floor,
22 Los Angeles, California 90010-2719.

23 3. On or about July 27, 1976, Physician's and
24 Surgeon's Certificate No. A30278 was issued to respondent by the
25 Board. At all times relevant herein that license has been valid.

26 JURISDICTION

27 4. Accusation No. 17-1995-57676 was filed before the

1 Board and duly served on respondent, together with all other
2 statutorily required documents, on July 13, 1998. Respondent
3 filed a Notice of Defense (contesting the Accusation) dated July
4 22, 1998. A First Amended and Supplemental Accusation, was filed
5 and duly served on respondent on February 29, 2000.

6 **ADVISEMENT AND WAIVERS**

7 5. Respondent has fully and completely discussed with
8 his counsel the nature of the charges alleged in the Accusation
9 and the effects of this stipulation.

10 6. Respondent understands that the charges and
11 allegations in the First Amended and Supplemental Accusation, if
12 proven at a hearing, constitute cause for imposing discipline
13 upon his Physician's and Surgeon's Certificate. Respondent is
14 fully aware of his legal rights and that, but for this
15 stipulation, he would be entitled: 1) to a hearing on the charges
16 and allegations in the First Amended and Supplemental Accusation;
17 2) ~~to be represented by counsel~~, at his own expense, in all
18 proceedings in this matter; 3) to confront and cross-examine the
19 witnesses against him; 4) to present evidence on his own behalf
20 and to the issuance of subpoenas to compel the attendance of
21 witnesses and the production of documents; 5) to reconsideration
22 and appeal of an adverse decision; and 6) all other rights
23 accorded pursuant to the California Administrative Procedure Act
24 and other applicable laws.

25 7. With these rights in mind, respondent freely,
26 voluntarily, knowingly and intelligently waives and gives up each
27 and every right set forth above.

1 8. Complainant and respondent desire to resolve this
2 matter without the expense and uncertainty of further
3 proceedings. Respondent agrees that, at a hearing, complainant
4 could establish a factual basis for one or more of the charges in
5 the First Amended and Supplemental Accusation.

6 CONTINGENCY

7 9. This stipulation shall be subject to the approval
8 of the Division. Respondent understands and agrees that Board
9 enforcement staff and counsel for complainant may communicate
10 directly with the Board regarding this stipulation and
11 settlement, without notice to or participation by respondent or
12 his counsel. If the Division fails to adopt this stipulation as
13 its Order, the stipulation shall be of no force or effect, it
14 shall be inadmissible in any legal action between the parties,
15 and the Division shall not be disqualified from further action in
16 this matter by virtue of its consideration of this stipulation.

17 10. In consideration of the foregoing stipulations,
18 the parties agree that the Division shall, without further notice
19 or formal proceeding, issue and enter the following Disciplinary
20 Order:

21 DISCIPLINARY ORDER

22 IT IS HEREBY ORDERED that Physician's and Surgeon's
23 Certificate No. A30278 issued to respondent is revoked.
24 However, the revocation is stayed and respondent is placed on
25 probation for ten (10) years on the following terms and
26 conditions:

27 / /

1 1. NOTIFICATION OF DECISION Within 15 days after the
2 effective date of this decision the respondent shall provide the
3 Division, or its designee, proof of service that respondent has
4 served a true copy of this decision on the Chief of Staff or the
5 Chief Executive Officer at every hospital where privileges or
6 membership are extended to respondent or where respondent is
7 employed to practice medicine and on the Chief Executive Officer
8 at every insurance carrier where malpractice insurance coverage
9 is extended to respondent.

10 2. COMMUNITY SERVICE - FREE SERVICES Within sixty (60)
11 days of the effective date of this decision, respondent shall
12 submit to the Division or its designee for its prior approval a
13 community service program in which respondent shall provide free
14 medical services on a regular basis to a community or charitable
15 facility or agency for at least 200 hours for each 12-month
16 period during the first 2 years (24 months) of probation.
17 Respondent shall have completed a total of 400 hours of community
18 service, as determined in the preceding sentence, by the
19 completion of the second year of probation.

20 3. ETHICS COURSE Within sixty (60) days of the
21 effective date of this decision, respondent shall enroll in a
22 course in Ethics approved in advance by the Division or its
23 designee, and shall successfully complete the course during the
24 first year of probation.

25 4. PACE PROGRAM Within ninety (90) days of the
26 effective date of this decision, respondent, at his own expense,
27 shall enroll in the Physician Assessment and Clinical Education

1 Program at the University of California, San Diego (hereinafter
2 "PACE Program"), and shall undergo assessment, clinical training
3 and examination.

4 First, respondent shall undergo the comprehensive
5 assessment program including the measurement of medical skills
6 and knowledge, [the appraisal of physical health, and ^{AKP 5/18/00}
7 psychological testing].^{P/W 5/19/00} Second, after assessment, the PACE
8 Program Evaluation Committee will review all results and make a
9 recommendation to the Division, or its designee, and respondent
10 as to (a) what clinical training is required, if any, including
11 scope and length, and (b) any other factors affecting the
12 respondent's practice of medicine. Respondent agrees to comply
13 with the recommendations of the PACE Program Evaluation
14 Committee.

15 Respondent shall submit to an examination on the
16 contents and substance of the clinical training, if any, which is
17 recommended as set forth above. The examination shall be
18 designed and administered by the PACE Program faculty.
19 Respondent shall not be deemed to have successfully completed the
20 program unless he passes the examination and/or fulfills the
21 requirements of the Evaluation Committee's recommendations.
22 Respondent agrees that the determination of the PACE Program
23 faculty as to whether he has passed the examination, and/or
24 fulfilled the requirements of the Evaluation Committee's

25

26 1. The bracketed phrase is a modification of the
27 stipulation as originally signed and is initialed and dated to
reflect the parties' agreement to the modification.

1 recommendations, shall be binding.

2 Respondent shall complete the PACE Program no later
3 than six (6) months after his initial enrollment unless the
4 Division or its designee agrees in writing to a later time for
5 completion. Respondent further agrees that successful completion
6 of the PACE Program, including the passing of the examination
7 and/or fulfillment of the Evaluation Committee's recommendations,
8 shall be evidenced by a Certification of Successful Completion
9 which shall be forwarded to the Division by a PACE Program
10 representative.

11 If respondent fails to successfully complete the PACE
12 Program within the time limits set forth above, he shall be
13 suspended from the practice of medicine. Failure to participate
14 in, and successfully complete all phases of the PACE Program as
15 set forth above, shall constitute a violation of probation.

16 5. BILLING MONITOR Within thirty (30) days of the
17 effective date of this decision, respondent shall submit to the
18 Division or its designee for its prior approval a plan of review
19 in which respondent's billings for medical services rendered
20 shall be reviewed and monitored by another physician in
21 respondent's field of practice, who shall provide periodic
22 reports to the Division or its designee.

23 If the billing monitor resigns or is no longer
24 available, respondent shall, within fifteen (15) days, move to
25 have a new monitor appointed, through nomination by respondent
26 and approval by the Division or its designee.

27 / /

1 6. OBEY ALL LAWS Respondent shall obey all federal,
2 state and local laws, all rules governing the practice of
3 medicine in California, and remain in full compliance with any
4 court ordered criminal probation, payments and other orders.

5 7. QUARTERLY REPORTS Respondent shall submit
6 quarterly declarations under penalty of perjury on forms provided
7 by the Division, stating whether there has been compliance with
8 all the conditions of probation.

9 8. PROBATION SURVEILLANCE PROGRAM COMPLIANCE Respondent
10 shall comply with the Division's probation surveillance program.
11 Respondent shall, at all times, keep the Division informed of his
12 business and residence addresses which shall both serve as
13 addresses of record. Changes of such addresses shall be
14 immediately communicated in writing to the Division. Under no
15 circumstances shall a post office box serve as an address of
16 record.

17 Respondent shall also immediately inform the Division,
18 in writing, of any travel to any areas outside the jurisdiction
19 of California which lasts, or is contemplated to last, more than
20 thirty (30) days.

21 9. INTERVIEW WITH THE DIVISION, ITS DESIGNEE OR ITS DESIGNATED
22 PHYSICIAN(S) Respondent shall appear in person for interviews with
23 the Division, its designee or its designated physician(s) upon
24 request at various intervals and with reasonable notice.

25 10. TOLLING FOR OUT-OF-STATE PRACTICE, RESIDENCE OR IN-STATE NON-
26 PRACTICE In the event respondent should leave California to
27 reside or to practice outside the State or for any reason should

1 respondent stop practicing medicine in California, respondent
2 shall notify the Division or its designee in writing within ten
3 (10) days of the dates of departure and return or the dates of
4 non-practice within California. Non-practice is defined as any
5 period of time exceeding thirty (30) days in which respondent is
6 not engaging in any activities defined in Sections 2051 and 2052
7 of the Business and Professions Code. All time spent in an
8 intensive training program approved by the Division or its
9 designee shall be considered as time spent in the practice of
10 medicine. Periods of temporary or permanent residence or
11 practice outside California or of non-practice within California,
12 as defined in this condition, will not apply to the reduction of
13 the probationary period.

14 11. COMPLETION OF PROBATION Upon successful completion
15 of probation, respondent's certificate shall be fully restored.

16 12. VIOLATION OF PROBATION If respondent violates
17 probation in any respect, the Division, after giving respondent
18 notice and the opportunity to be heard, may revoke probation and
19 carry out the disciplinary order that was stayed. If an
20 accusation or petition to revoke probation is filed against
21 respondent during probation, the Division shall have continuing
22 jurisdiction until the matter is final, and the period of
23 probation shall be extended until the matter is final.

24 13. COST RECOVERY The respondent is hereby ordered to
25 reimburse the Division the amount of \$9,000 within one year from
26 the effective date of this decision for its investigative and
27 prosecution costs. Failure to reimburse the Division's cost of

1 investigation and prosecution within one year from the effective
2 date of this decision shall constitute a violation of the
3 probation order, unless the Division agrees in writing to payment
4 by an installment plan because of financial hardship. The filing
5 of bankruptcy by the respondent shall not relieve the respondent
6 of his responsibility to reimburse the Division for its
7 investigative and prosecution costs.

8 14. PROBATION COSTS Respondent shall pay the costs
9 associated with probation monitoring each and every year of
10 probation, which are currently set at \$2,304, but may be adjusted
11 on an annual basis. Such costs shall be payable to the Division
12 of Medical Quality and delivered to the designated probation
13 surveillance monitor at the beginning of each calendar year.
14 Failure to pay costs within 30 days of the due date shall
15 constitute a violation of probation.

16 15. LICENSE SURRENDER Following the effective date of
17 this decision, if respondent ceases practicing due to retirement,
18 health reasons or is otherwise unable to satisfy the terms and
19 conditions of probation, respondent may voluntarily tender his
20 certificate to the Board. The Division reserves the right to
21 evaluate the respondent's request and to exercise its discretion
22 whether to grant the request, or to take any other action deemed
23 appropriate and reasonable under the circumstances. Upon formal
24 acceptance of the tendered license, respondent will not longer be
25 subject to the terms and conditions of probation.

26 / /

27 / /

Sent By: BONNE, BRIDGES, MUELLER, O'KEEFE ; 2137385888+++++++; Apr-7-00 11:35AM;

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ACCEPTANCE

1
2 I have carefully read the above Stipulated Settlement
3 and Decision and have fully discussed the terms and conditions
4 and other matters contained therein with my attorneys, Frank
5 Albino and Peter R. Osinoff. I understand the effect this
6 stipulation will have on my Physician's and Surgeon's Certificate
7 and agree to be bound thereby. I enter into this Stipulated
8 Settlement and Decision knowingly, voluntarily, freely and
9 intelligently.

10 DATED: April 4, 2000

11 Raja Kairalla Srour ms
12 Raja Kairalla Srour, M.D.
13 Respondent

14
15 I have read and fully discussed with respondent Raja
16 Kairalla Srour, M.D., the terms and conditions and other matters
17 contained in the above Stipulated Settlement and Decision and
18 approve its form and content.

19 DATED: _____

20 Frank Albino
21 Frank Albino
22 Attorney for Respondent

23 DATED: April 4, 2000

24 Peter R. Osinoff
25 Peter R. Osinoff
26 Attorney for Respondent
27

ENDORSEMENT

The foregoing Stipulated Settlement and Decision is hereby respectfully submitted for consideration of the Division of Medical Quality, Medical Board of California, Department of Consumer Affairs.

DATED: April 7, 2000.

BILL LOCKYER, Attorney General
of the State of California

Adrian K. Panton

Adrian K. Panton
Deputy Attorney General

Attorneys for Complainant

1 BILL LOCKYER, Attorney General
of the State of California
2 ADRIAN K. PANTON, State Bar No. 64459
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3 California Department of Justice
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6 Attorneys for Complainant

FILED
STATE OF CALIFORNIA
MEDICAL BOARD OF CALIFORNIA
SACRAMENTO February 28, 2000
BY Kimberly Kuchel ANALYST

8 BEFORE THE
9 DIVISION OF MEDICAL QUALITY
10 MEDICAL BOARD OF CALIFORNIA
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA

11 In the Matter of the First Amended) Case No. 17-1995-57676
12 Accusation Against:)
13 RAJA KAIRALLA SROUR, M.D.) OAH No. L-1999020077
14 9201 Sunset Boulevard, Suite 910)
Los Angeles, CA 90069)
15 Physician's and Surgeon's Certificate) FIRST AMENDED AND
No. A30278,) SUPPLEMENTAL ACCUSATION
16 Respondent.)

17
18 The Complainant alleges:

19 PARTIES

- 20 1. Ron Joseph ("Complainant") brings this First Amended
21 and Supplemental Accusation solely in his official capacity as the
22 Executive Director of the Medical Board of California (hereinafter
23 the "Board"). This First Amended and Supplemental Accusation
24 amends and supplements the Accusation previously filed in this
25 action on July 13, 1998.
26 2. On or about July 27, 1976, Physician's and Surgeon's
27 Certificate No. A30278 was issued by the Board to Raja Kairalla

1 Srour, M.D. (hereinafter "respondent"). At all times relevant to
2 the charges brought herein, this license has been in full force and
3 effect. Unless renewed, it will expire on March 31, 2001.

4 JURISDICTION

5 3. This accusation is brought before the Division of
6 Medical Quality of the Medical Board of California, Department of
7 Consumer Affairs (hereinafter the "Division"), under the authority
8 of the following sections of the Business and Professions Code
9 (hereinafter "Code"):

10 A. Section 2227 of the Code provides that a
11 licensee who is found guilty under the Medical Practice Act
12 may have his license revoked, suspended for a period not to
13 exceed one year, placed on probation and required to pay the
14 costs of probation monitoring, or such other action taken in
15 relation to discipline as the Division deems proper.

16 B. Section 2234 of the Code provides that
17 unprofessional conduct includes, but is not limited to, the
18 following:

19 "(a) Violating or attempting to violate, directly or
20 indirectly, or assisting in or abetting the violation of,
21 or conspiring to violate, any provision of this chapter.

22 "(b) Gross negligence.

23 "(c) Repeated negligent acts.

24 "(d) Incompetence.

25 "(e) The commission of any act involving dishonesty or
26 corruption which is substantially related to the
27 qualifications, functions, or duties of a physician and

1 surgeon.

2 "(f) Any action or conduct which would have warranted the
3 denial of a certificate."

4 C. Section 810 of the Code states:

5 "(a) It shall constitute unprofessional conduct and
6 grounds for disciplinary action, including suspension or
7 revocation of a license or certificate, for a health care
8 professional to do any of the following in connection
9 with his or her professional activities:

10 "(1) Knowingly present or cause to be presented
11 any false or fraudulent claim for the payment of a loss
12 under a contract of insurance.

13 "(2) Knowingly prepare, make, or subscribe any
14 writing, with intent to present or use the same, or to
15 allow it to be presented or used in support of any false
16 or fraudulent claim.

17 "(b) It shall constitute cause for revocation or
18 suspension of a license or certificate for a health care
19 professional to engage in any conduct prohibited under
20 Section 1871.4 of the Insurance Code or Section 550 of
21 the Penal Code.

22 "(c) As used in this section, health care
23 professional means any person licensed or certified
24 pursuant to this division, or licensed pursuant to the
25 Osteopathic Initiative Act, or the Chiropractic
26 Initiative Act."

27 / /

1 E. Code section 2261 provides:

2 "Knowingly making or signing any certificate or other
3 document directly or indirectly related to the practice of
4 medicine or podiatry which falsely represents the existence or
5 nonexistence of a state of facts, constitutes unprofessional
6 conduct."

7 F. Code section 2262 provides:

8 "Altering or modifying the medical record of any person,
9 with fraudulent intent, or creating any false medical record,
10 with fraudulent intent, constitutes unprofessional conduct.

11 "In addition to any other disciplinary action, the
12 Division of Medical Quality or the California Board of
13 Podiatric Medicine may impose a civil penalty of five hundred
14 dollars (\$500) for a violation of this section."

15 G. Code section 732 provides:

16 "(a) A physician and surgeon and a dentist shall refund
17 any amount that a patient has paid for services rendered that
18 has subsequently been paid to the physician and surgeon or
19 dentist by a third-party payor and that constitutes a
20 duplicate payment. The refund shall be made as follows:

21 "(1) If the patient requests a refund, within 30 days
22 following the request from that patient for a refund if the
23 duplicate payment has been received, or within 30 days of
24 receipt of the duplicate payment if the duplicate payment has
25 not been received.

26 "(2) If the patient does not request a refund, within 90
27 days of the date the physician and surgeon or dentist knows,

1 or should have known, of the receipt of the duplicate payment,
2 the physician and surgeon or dentist shall notify the patient
3 of the duplicate payment, and the duplicate payment shall be
4 refunded within 30 days unless the patient requests that a
5 credit balance be retained.

6 "(b) Violation of this section shall constitute
7 unprofessional conduct. Disciplinary proceedings shall be
8 conducted in accordance with the Medical Practice Act (Chapter
9 5 (commencing with section 2000)) or the Dental Practice Act
10 (Chapter 4 (commencing with section 1600)), as applicable."

11 H. Section 125.3 provides, in part, that the Board
12 may request the administrative law judge to direct any
13 licensee found to have committed a violation or violations
14 of the licensing act, to pay the Board a sum not to exceed the
15 reasonable costs of the investigation and enforcement of the
16 case.

17 PROHIBITION AGAINST MEDI-CAL REIMBURSEMENT

18 I. Section 14124.12 of the Welfare and
19 Institutions Code in relevant part provides:

20 "(a) Upon receipt of written notice from the Medical
21 Board of California . . . that a licensee's license has been
22 placed on probation as a result of a disciplinary action, the
23 department [State Department of Social Services] may not
24 reimburse any Medi-Cal claim for the type of surgical service
25 or invasive procedure that gave rise to the probation,
26 including any dental surgery or invasive procedure, that was
27 performed by the licensee on or after the effective date of

1 probation and until the termination of all probationary terms
2 and conditions or until the probationary period has ended,
3 whichever occurs first. This section shall apply except in
4 any case in which the relevant licensing board determines that
5 compelling circumstances warrant the continued reimbursement
6 during the probationary period of any Medi-Cal claim,
7 including any claim for dental services, as so described. In
8 such a case, the department shall continue to reimburse the
9 licensee for all procedures, except for those invasive or
10 surgical procedures for which the licensee was placed on
11 probation.

12 * * * * * * * * *

13 FIRST CAUSE FOR DISCIPLINE

14 (Gross Negligence)

15 4. Respondent Raja Kairalla Srour, M.D. is subject to
16 disciplinary action for gross negligence under subdivision (b) of
17 Code section 2234 in that with respect to patients R.A.,⁴ M.K.,
18 C.D., and S.M. he (1) prepared false medical records, (2) prepared
19 false operative reports, and (3) submitted insurance billings for
20 procedure not performed, (4) double billed for services performed,
21 and (5) failed to provide adequate preoperative and intra-operative
22 care to patients M.K. and C.D. and postoperative care to patient
23 S.M. The circumstances are as follows:

24

25 1. To ensure privacy, the patients will be referred to by
26 initials. The full name of the patient, who is known to
27 respondent, will be disclosed to respondent in this proceeding when
discovery is provided in compliance with Government Code section
11507.6.

Patient R.A.

A. On or about December 3, 1990, R.A. went to respondent, a plastic surgeon, for advice on cosmetic surgery to correct a nasal deformity. Respondent advised nasal reconstruction which was further discussed with R.A. in an office visit on March 1, 1991.

B. Although R.A. provided no such information, respondent documented in his December 3 office notes that R.A. had breathing difficulties, especially through his right nostril, and had recent trauma to the nose. In a letter dated February 20, 1991, respondent wrote to R.A.'s insurance carrier that R.A. had breathing difficulties following blunt trauma to the nose inflicted a month prior to the visit. The letter indicated R.A. visited respondent on February 20 but respondent's office records do not show any such visit.

C. The surgery was performed on March 8, 1991. An operative consent dated March 7, 1991 for SMR Rhinoplasty was signed by R.A. A sheet labeled "Rhinoplasty: Possible Risks" and dated March 8, was signed by R.A. and witnessed. Respondent did not discuss with R.A., nor did the signed "risk" sheet mention the risk of death, risk of blood transfusion, septal perforation, failure to correct the deformity or lack of consortium due to complications from the operation.

1 D. The operative report prepared by
2 respondent documented that the cartilaginous septum of
3 the nose was excised. Portions of the vomer and ethmoid
4 (bones of the nasal cavity) were then rongeured (filed
5 down) to give adequate nasal passage. The middle
6 turbinates were also rongeured. Cartilage and mucosa
7 were excised from the distant end of the septum. The
8 nasal hump was then rasped and both nasal bones were
9 fractured to correct the deformity. Respondent admitted
10 that the operative report described procedures which he
11 did not perform including the removal of cartilage.

12 E. Following the March 8 surgery, R.A.
13 experienced complications which required additional
14 surgery to stem excessive bleeding. This corrective
15 surgery was performed on March 13, 1991. In the
16 operative report for the March 13 surgery, respondent
17 documented that he performed the surgery when in fact it
18 was performed by another surgeon.

19 F. Respondent submitted a billing to R.A.'s
20 insurance carrier for the following surgical procedures:
21 (1) correction of deformity; (2) major septoplasty
22 [correction of the septum]; (3) radical submucous
23 resection of septum; (4) bilateral vomerectomy; (5)
24 ethmoid plate resection; and (6) submucous resection of
25 turbinates.

26 G. By his own admission, respondent failed
27 to perform several of the procedures for which he billed

1 R.A.'s carrier including the bilateral vomerectomy
2 (subpar. E(4)) which is physically impossible since
3 there is only one vomer bone.

4 H. Respondent was grossly negligent for
5 individually and collectively (1) preparing a false
6 record documenting the medical condition of patient
7 R.A., (2) preparing false operative reports, and (3)
8 submitting insurance billings for procedures not
9 performed.

10 Patient M.K.

11 I. According to records maintained by respondent,
12 patient M.K., a female age 33, presented to him for the first
13 time on November 1, 1995, for consultation for face and eyelid
14 wrinkles. The next entry reflects a visit on October 1, 1996,
15 when M.K. consulted with respondent for breast enlargement and
16 liposuction to her upper legs. As reflected in the records
17 respondent provided to the Board for investigation of the
18 case, surgery was performed on November 27 at the Doheny
19 Surgical Center. In the November 27 operative report, the
20 preoperative diagnosis was stated as: "Atrophy and ptosis
21 [drooping] of breasts. Mastodynia [pain in the breast].
22 Inframammary intertrigo [superficial inflammation of breast
23 skin] - Fat deposits in thighs and knees." The operation
24 summary segment of the report and respondent's office notes
25 stated: "Excision inframammary bands. Bilateral breast
26 augmentation. Liposuction of thighs and knees." M.K.
27 underwent the surgery as stated in the report respondent

1 provided to the Board.

2 J. The report respondent submitted to M.K.'s
3 health insurance carrier and third party administrator in
4 support of his claim for payment, indicated the date of
5 surgery as November 26 instead of November 27 as reflected in
6 the records respondent provided to the Board. In this report,
7 respondent stated in the preoperative diagnosis: "Bilateral
8 breast hypertrophy; back pain; inframmary intertrigo; pain in
9 shoulders." The operation performed was summarized as:
10 "Bilateral subtotal mastectomies, with recontruction [sic]."
11 This report was not the same report which respondent provided
12 to the Board as reflective of the November 26/27 surgical
13 procedure.

14 K. Prior to the November 26/27 surgery, respondent
15 photographed the breasts and thighs of M.K. M.K. identified
16 and affirmed that the photographs respondent provided to the
17 Board for its investigation of the case were those taken of
18 her by respondent prior to the surgery. In support of his
19 claim for payment to M.K.'s health insurance carrier,
20 respondent submitted a photograph of the breasts of a person
21 who was not M.K.

22 L. Respondent informed M.K. that the cost for the
23 breast augmentation and liposuction was \$5,000 which she paid
24 respondent by check and credit card prior to the surgery.
25 Unknown to M.K., respondent also billed her health insurance
26 carrier \$11,475 for the October 1 consultation and examination
27 and the November 26/27 surgery. After receipt of the \$5,000.

1 from M.K., respondent was reimbursed in excess of \$7,800 by
2 M.K.'s health insurance carrier for the services he provided
3 on October and November 26/27. Respondent did not offer or
4 refund to M.K. any of the \$5,000 she paid to him.

5 M. Respondent admitted that he did not routinely
6 maintain records of a preoperative physical and history nor
7 of postoperative monitoring of the patient as required by the
8 community standard of practice. Respondent also did not
9 perform a preoperative history and physical examination on
10 M.K. even though the community standard of care requires such
11 when, as in the case of M.K., the surgical procedure was
12 performed under general anesthesia.

13 N. Respondent was grossly negligent based on the
14 following acts and omissions, both individually and
15 collectively, as follows: (1) respondent prepared false
16 medical records for M.K.; (2) respondent billed both M.K. and
17 her health insurance carrier for the same surgery performed
18 on November 26/27; (3) respondent committed insurance fraud;
19 (4) respondent failed to perform a preoperative physical and
20 history for M.K.; (5) respondent did not adequately document
21 his postoperative monitoring of M.K.; and (6) respondent
22 performed surgery on M.K. when the only other person present
23 was his front office assistant who was neither a licensed
24 nurse nor a certified surgical technician.

25 Patient C.D.

26 O. According to records maintained by respondent,
27 patient C.D., a female age 24, presented to him for the first

1 time on or about February 7, 1997, for consultation for
2 cosmetic breast surgery.. C.D. denies that she saw respondent
3 on February 7, 1997 or any date prior to January 8, 1998. The
4 next record entry reflects a visit on January 8, 1998, when
5 surgery was again discussed. Surgery was performed on January
6 23 at the Doheny Surgical Center. In the January 23 operative
7 report respondent provided to the Board for its investigation
8 of the case, the preoperative diagnosis was stated as:
9 "Assymetry of Breasts. Semi-tuberous right breast. Ptosis
10 left breast." Respondent's medical record notes for C.D.
11 indicated the following surgical procedures for January 23:
12 "Excision band right imframammary [sic] area. Breast
13 augmentation. Left breast lift and excision of fatty tissue.
14 Breast augmentation." C.D. acknowledged that the January 23
15 surgery involved implants in both breasts and a breast lift
16 in one of her breasts.

17 p. In the report respondent submitted to C.D.'s
18 health insurance carrier and third party administrator in
19 support of his claim for payment, he stated in the
20 preoperative diagnosis: "Bilateral breast hypertrophy; back
21 pain; inframammary intertrigo; pain in shoulders." The
22 operation performed was summarized as: "Bilateral subtotal
23 mastectomies, with recontruction [sic]." This report was not
24 the same report which respondent provided to the Board as
25 reflective of the January 23 surgical procedure.

26 Q. Prior and subsequent to the January 23 surgery,
27 respondent photographed the breasts of C.D. C.D. identified

1 and affirmed that the photographs respondent provided to the
2 Board for its investigation of the case were those taken of
3 her by respondent prior and subsequent to the surgery. In
4 support of his claim for payment to C.D.'s health insurance
5 carrier, respondent submitted photographs of the breasts of
6 a person who was not C.D.

7 R. Respondent informed C.D. that the cost for the
8 breast augmentation and liposuction was \$5,000 which she paid
9 respondent by cashier's check and personal check. Unknown to
10 C.D., respondent also billed her health insurance carrier
11 \$11,525 for the January 8 consultation and examination and the
12 January 23 surgery. After receipt of the \$5,000 from C.D.,
13 respondent was paid \$8,000 by C.D.'s health insurance carrier
14 for the services he provided on January 8 and 23. By written
15 agreement signed by respondent, respondent agreed that he
16 would not bill or seek payment from C.D. for the difference
17 between the billed charges and the payment provided by the
18 insurance carrier. Respondent did not offer or refund to C.D.
19 any of the \$5,000 she paid to him.

20 S. Respondent admitted that he did not routinely
21 maintain records of a preoperative physical and history nor
22 of postoperative monitoring of the patient as required by the
23 community standard of practice. Respondent also did not
24 perform a preoperative history and physical examination on
25 C.D. even though the community standard of care requires such
26 when, as in the case of C.D., the surgical procedure was
27 performed under intravenous sedation. The community standard

1 of care requires the presence in the operating room of at
2 least a licensed nurse or a certified surgical technician in
3 addition to the surgeon. Respondent admitted that the only
4 person present during the surgery was his front office
5 assistant who was neither a licensed nurse nor a certified
6 surgical technician.

7 T. Respondent was grossly negligent based on the
8 following acts and omissions, both individually and
9 collectively, as follows: (1) respondent prepared false
10 medical records for C.D.; (2) respondent billed both C.D. and
11 her health insurance carrier for the same surgery performed
12 on January 23; (3) respondent committed insurance fraud; (4)
13 respondent failed to perform a preoperative physical and
14 history for C.D.; (5) respondent did not adequately document
15 his postoperative monitoring of C.D; and (6) respondent
16 performed surgery on C.D. when the only other person present
17 was his front office assistant who was neither a licensed
18 nurse nor a certified surgical technician.

19 Patient S.M.

20 U. On or about December 18, 1998, patient S.M., a
21 female age 38, presented to respondent for consultation for
22 breast augmentation. The surgery was performed on March 19,
23 1999, at the Doheny Surgical Center. In the March 19
24 operative report included in the medical records for S.M.
25 which respondent provided to the Board for its investigation
26 of the case, the preoperative diagnosis was stated as:
27 "Ptosis of breasts, constricting band in inframammary fold."

1 The operation summary segment of the report stated: "Bilateral
2 breast augmentation, bilateral excision of constricting
3 inframammary bands." Respondent's office notes also described
4 the surgery performed as: "Excision bilateral inframammary
5 bands, Bilateral breast augmentation." S.M. underwent the
6 surgery as stated in the operative report respondent provided
7 to the Board.

8 V. The report respondent submitted to S.M.'s
9 health insurance carrier and third party administrator in
10 support of his claim for payment indicated the date of surgery
11 as January 27, 1999, instead of March 19, 1999, as stated in
12 the records respondent provided to the Board. Respondent
13 acknowledged, however, that the surgery occurred on March 19.
14 In the January 27 operative report, respondent stated in the
15 preoperative diagnosis segment: "Bilateral breast hypertrophy;
16 back pain; inframammary intertrigo; pain in shoulders." The
17 operation performed was summarized as: "Bilateral subtotal
18 mastectomies, with recontruction [sic]." This report was not
19 the same report which respondent provided to the Board as
20 reflective of the March 19 surgical procedure.

21 W. As reported by S.M., following the March 19
22 surgery, she had follow-up visits with respondent on March 22
23 and March 26. On the March 26 visit, S.M. complained to
24 respondent about swelling and pain in her left breast.
25 Respondent told her there was nothing to worry about. The
26 discomfort in S.M.'s left breast continued and on her next
27 follow-up visit on April 8, she complained that the breast was

1 red and hot. Respondent documented the redness in the breast
2 and prescribed Keflex and noted that there was an absence of
3 fever and tenderness. S.M. was next seen by respondent on
4 April 16 and although he documented a redness on the right
5 breast, told S.M. that she did not have an infection. In his
6 notes for April 16, respondent documented that there was no
7 tenderness and no cellulitis (an infection). On April 23,
8 S.M. called respondent to report that another physician told
9 her that she had cellulitis and would require hospitalization
10 for treatment by intravenous antibiotics. On May 14,
11 respondent underwent surgery at Martin Luther Hospital in
12 Anaheim for removal of both implants which respondent
13 implanted on March 19. The preoperative and postoperative
14 diagnosis for the May 14 surgery, was bilateral breast
15 cellulitis. The infection was so serious that S.M. was
16 hospitalized for two days following the May 14 surgery. When
17 respondent was interviewed by the Board investigative staff
18 on October 26, 1999, he denied that S.M. had a postoperative
19 infection.

20 X. Respondent billed S.M.'s health care insurance
21 carrier \$11,550 for the surgery described in the January 27
22 report plus \$11,829 for the Doheny Surgical Center. Included
23 in the billing for the surgery was an entry for service
24 provided on January 4, 1999. In the records respondent
25 provided to the Board, there is no entry showing that a
26 service was provided on January 4. Prior to the March 19
27 surgery, respondent photographed the breasts of S.M. S.M.

1 identified and affirmed that the photographs respondent
2 provided to the Board for its investigation of the case were
3 those taken of her by respondent prior to the surgery. In
4 support of his claim for payment to S.M.'s health insurance
5 carrier, respondent submitted a photograph of the breasts of
6 a person who was not S.M.

7 Y. Respondent was grossly negligent based on the
8 following acts and omissions, both individually and
9 collectively, as follows: (1) respondent failed to diagnose
10 and treat a significant postoperative infection sustained by
11 S.M.; and (2) respondent committed insurance fraud by billing
12 S.M.'s health insurance carrier for a procedure he did not
13 perform and fabricating an operative report.

14 SECOND CAUSE FOR DISCIPLINE

15 (Repeated Negligent Acts)

16 S. Respondent is subject to disciplinary action for
17 repeated negligent acts involving patient R.A. under subdivision
18 (c) of Code section 2234. The circumstances are as follows:

19 A. The facts and allegations in paragraph 4,
20 subparagraphs A through H, inclusive, are incorporated
21 here by reference.

22 THIRD CAUSE FOR DISCIPLINE

23 (Incompetence)

24 6. Respondent is subject to disciplinary action for
25 incompetence under subdivision (d) of Code section 2234. The
26 circumstances are as follows:

27 A. The facts and allegations in paragraph 4,

1 subparagraphs A through Y, inclusive, are incorporated
2 here by reference

3 **FOURTH CAUSE FOR DISCIPLINE**

4 (Presentation of False Claims for Payment of Insurance Proceeds)

5 7. Respondent is subject to disciplinary action under
6 Code section 810, subdivision (a)(1), in that he knowingly
7 presented false claims for the payment of insurance proceeds. The
8 circumstances are as follows:

9 A. The facts and allegations in paragraph 4,
10 subparagraphs A through Y, inclusive, are incorporated here
11 by reference.

12 **FIFTH CAUSE FOR DISCIPLINE**

13 (False Entries In Medical Record)

14 8. Respondent is subject to disciplinary action under
15 Code section 2261 for making false entries in the medical record of
16 patients. The circumstances are as follows:

17 A. The facts and allegations in paragraph 4,
18 subparagraphs A through Y, inclusive, are incorporated here
19 by reference.

20 **SIXTH CAUSE FOR DISCIPLINE**

21 (Creating A False Medical Record)

22 9. Respondent is subject to disciplinary action under
23 Code section 2262 for creating a false medical record for
24 patients.. The circumstances are as follows:

25 A. The facts and allegations in paragraph 4,
26 subparagraphs A through Y, inclusive, are incorporated here
27 by reference.

1 SEVENTH CAUSE FOR DISCIPLINE

2 (Refund of Overpayments)

3 10. Respondent is subject to disciplinary action under
4 Code section 732 for failing to refund overpayments. The
5 circumstances are as follows:

6 A. The facts and allegations in paragraph 4,
7 subparagraphs A through T, inclusive, are incorporated here
8 by reference.

9 EIGHTH CAUSE FOR DISCIPLINE

10 (Dishonesty)

11 11. Respondent is subject to disciplinary action under
12 subdivision (e) of Code section 2234 for dishonesty. The
13 circumstances are as follows:

14 A. The facts and allegations in paragraph 4,
15 subparagraphs A through Y, inclusive, are incorporated here
16 by reference.

17 NINTH CAUSE FOR DISCIPLINE

18 (Unprofessional Conduct)

19 12. Respondent is subject to disciplinary action under
20 Code section 2234 for unprofessional conduct. The circumstances
21 are as follows:

22 A. The facts and allegations in paragraph 4,
23 subparagraphs A through Y, inclusive, are incorporated
24 here by reference.

25 / /

26 / /

27 / /

1 PRAYER

2 WHEREFORE, the complainant requests that a hearing be
3 held on the matters herein alleged, and that following the hearing,
4 the Division issue a decision:

5 1. Revoking or suspending Physician's and Surgeon's
6 Certificate Number A30278, heretofore issued to respondent Raja
7 Kairalla Srour, M.D.;

8 2. Revoking, suspending or denying approval of
9 respondent's authority to supervise physician's assistants,
10 pursuant to section 3527 of the Code;

11 3. Ordering respondent to pay the Division the
12 reasonable costs of the investigation and enforcement of this case
13 and, if placed on probation, the costs of probation monitoring;

14 4. Ordering respondent to pay the Division a civil
15 penalty of \$500 under Code section 2262;

16 5. Taking such other and further action as the Division
17 deems necessary and proper.

18
19 DATED: February 28, 2006.

20
21 Ron Joseph by AKP(DAG)

22 Ron Joseph
23 Executive Director
24 Medical Board of California
25 Department of Consumer Affairs
26 State of California

27 Complainant